



These “Bite-sized” Training Program guides are designed to help Lifelites Volunteers and champions to train and support hospice staff on the use of the magical Lifelites equipment in small bite-sized chunks.

Introduction to Google Home

1. Introduction – checking previous knowledge

Begin the session by checking if your trainees have used a Google Home before. Try and get anybody that hasn't used these to get hands on and use the equipment in the session – don't show them yourself – get them to use the equipment.



2. Explain the benefits of the Google Home

- Google Home is a brand of smart speakers developed by Google.
- Google Home speakers enable users to speak voice commands to interact with services through Google's intelligent personal assistant called Google Assistant. A large number of services, both in-house and third-party, are integrated, allowing users to listen to music, control playback of videos or photos, or receive news updates entirely by voice.
- Google Home devices also have integrated support for home automation, letting users control smart home appliances with their voice. Multiple Google Home devices can be placed in different rooms in a home for synchronized playback of music.

3. Basic controls and operation (using radio as an example)

- Ask Google Home to play a radio station '**Hey Google Play Radio 1**'. Note that the lights on the top surface illuminate when Google home is activated.
- Turn up the volume. Try '**OK Google Volume Up**' or be more specific and ask for it to turn up by X%
- Show that volume can be controlled using the top surface going clockwise and counter-clockwise to increase and decrease the volume accordingly
- Tap the top surface to show it can be paused and explain if playing music from accounts such as Spotify then this action could pause/play the music.

4. Basic requests (using journey planning/cinema trip as an example)

- Ask the trainees for a scenario such as getting to the cinema
- Ask them to ask Google how they could get to the cinema, what showings are at the cinema, show that google home is intuitive and that once you start a conversation with Google assistant you do not need to always say 'OK Google' or 'Hey Google'

Example

'Hey Google how do I get to the cinema?' or 'OK Google what movies are on at the cinema?'

5. Connecting to Bluetooth speaker

- To connect a bluetooth speaker you will need to access your app.

- 'Hey Google pair bluetooth'
- You will need to open the app and go to the menu and select devices.
Then select the google home device and select the ... in the top right corner. Go to settings
- Go to device settings and default speaker, select pair Bluetooth speaker, select the Bluetooth speaker required.
- Show that you can unpair the device by saying 'Hey Google Unpair bluetooth' but note if you wish to connect again you will need to go through the app.